



# Redstone Arsenal

## Issues for Consideration/Resolution

1) Date:\_\_\_\_\_

2) Issue (What is the problem and why is it a problem? Please be specific):

3) Whom does the issue affect? (Please circle all that apply):

|                 |                       |                  |                 |                 |
|-----------------|-----------------------|------------------|-----------------|-----------------|
| <b>Soldiers</b> | <b>Family Members</b> | <b>Civilians</b> | <b>Retirees</b> | <b>Veterans</b> |
|-----------------|-----------------------|------------------|-----------------|-----------------|

4) Recommendation:

5) Point of Contact(Confidential, For Official Use Only):

|                             |                            |
|-----------------------------|----------------------------|
| <b>Your Name:</b> _____     | <b>Phone Number:</b> _____ |
| <b>Email Address:</b> _____ |                            |

6) What is your constituent group? (Please circle one):

|                      |                                  |                      |                         |
|----------------------|----------------------------------|----------------------|-------------------------|
| <b>Active Duty</b>   | <b>National Guard</b>            | <b>Army Reserve</b>  | <b>Retiree</b>          |
| <b>Family Member</b> | <b>Civilian (AF, NAF or DoD)</b> | <b>Teen</b>          |                         |
| <b>Veteran</b>       | <b>Civilian Contractor</b>       | <b>Other Service</b> | <b>Surviving Spouse</b> |

**This form is for issues that cannot be resolved by the Interactive Customer Evaluation (ICE) feedback system (<http://ice.disa.mil>). If you feel your issue is beyond the scope of ICE, then please submit it through this forum, whether it affects you here at Redstone Arsenal or throughout the Army, your feedback is important. Fill out the form mail it to Redstone Arsenal Customer Service Officer, Attn: IMSE-RSA-PAIO-CMS, Bldg. 4488 Rm. A-232 Martin Road, Red Stone Arsenal, AL 35898. You may also submit your issues by web form on the Redstone Garrison web site at the URL below:**

**[http://www.garrison.redstone.army.mil/sites/cms/cmsafap\\_issue.asp](http://www.garrison.redstone.army.mil/sites/cms/cmsafap_issue.asp)**

**DROP IN U.S. MAILBOX**

**REDSTONE ARSENAL Customer Service Officer  
Attn: IMSE-RSA-PAIO-CMS  
Bldg. 4488 Rm. A-232 Martin Road  
Red Stone Arsenal, AL 35898**

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